*University Libraries*

*The University of Iowa Libraries*

*Administrative and Public Relations Materials*

University of Iowa 7-2005

# The University of Iowa Libraries Annual Report 2004/05

University of Iowa Libraries

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THE UNIVERSITY OF IOWA
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LIBRARIES

# THE UNIVERSITY OF IOWA LIBRARIES

# Annual Report 2004/05

THE UNIVERSITY OF IOWA LIBRARIES

www.lib.uiowa.edu

We have had a number of big changes in the University Libraries this year as we reorganized several library departments based on recommendations from last year's planning process. Some of these changes are more apparent to our library users, such as merging the Government Publications Department with our Reference and Library Instruction Department. In the case of our processing departments, we have restructured them to take better advantage of changing technologies and to make the best use of the limited number of staff. These changes are probably not so obvious but they should also result in improved services. Change can be unsettling for all of us and I am very proud of how the staff of the University Libraries responded to this reorganization. Since change will be an ongoing reality for libraries, we will need to be flexible to continue to take advantage of new service opportunities in the delivery of information resources to our users.

Nancy L. Baker
University Librarian

*Our users say...*

You are one of the most user friendly libraries that I have ever used, and I have attended three other universities!
— UI Student

I think this service is just great! I've experienced this for the first time because we have nothing like this in Germany. It helped me a lot with my work.
— Live Reference User

# *Services*

The merger of Government Publications and the Reference and Library Instruction departments has resulted in a new centralized service point on the first floor of the Main Library. As more and more government items are available electronically, and with the functionality that the online catalog provides, this reorganization will provide library users with convenient access to government publications during their visits to the first floor reference desk. The Libraries will continue to be the regional federal depository, as well as a depository for documents from the state of Iowa, United Nations, and the European Union.

Students, faculty and staff in the health science colleges and the UI Hospitals and Clinics can now get research help over the Internet. The Hardin Library for the Health Sciences joined the *Ask a Medical Librarian* service (askmedlibrarian.org), where questions are answered by health sciences librarians from Iowa to California.

Rita Benton Music Library staff arranged for an older score (Grand Quintetto, op. 81, by Friedrich Kalkbrenner) from their Rare Book Room to be digitized and sent to a patron in Israel. According to the *Worldcat* database, the University of Iowa Libraries is the only library that has a print version of the score.

Our Reference and Library Instruction staff:

- assisted nearly 1,000 people through the Live Reference online service
- partnered with the University of Newcastle in Australia and Iowa State University to provide extended virtual reference services throughout the school year
- taught classes through the College Transitions program to over 1,000 first-year students, introducing them to library resources, concepts and skills
- provided International Writing Program writers from around the world an extensive tour of the library and helped them with their research needs

In addition to acquiring and cataloging tens of thousands of titles, the Libraries' technical services department spent the year restructuring and looking at additional ways to improve workflow. These changes will result in more consistent handling of materials as well as faster, more cost effective delivery of collections to library users.

The Biological Sciences Library loaned its collection of the *Journal of Paleontology* to JSTOR (a company that maintains and provides access to an archive of major scholarly journals) so that the title could be scanned and added to the new Biological Sciences Collection.

In October the Information Arcade® began circulation of seven miniDV camcorders. This has proved a very popular service, especially for students working on class projects.

Using databases equipped with the InfoLink button, library users can now log-in using their HawkID to generate a form that is pre-populated with their personal information as well as information on the item they need to borrow. Their request is then e-mailed immediately to interlibrary loan staff.

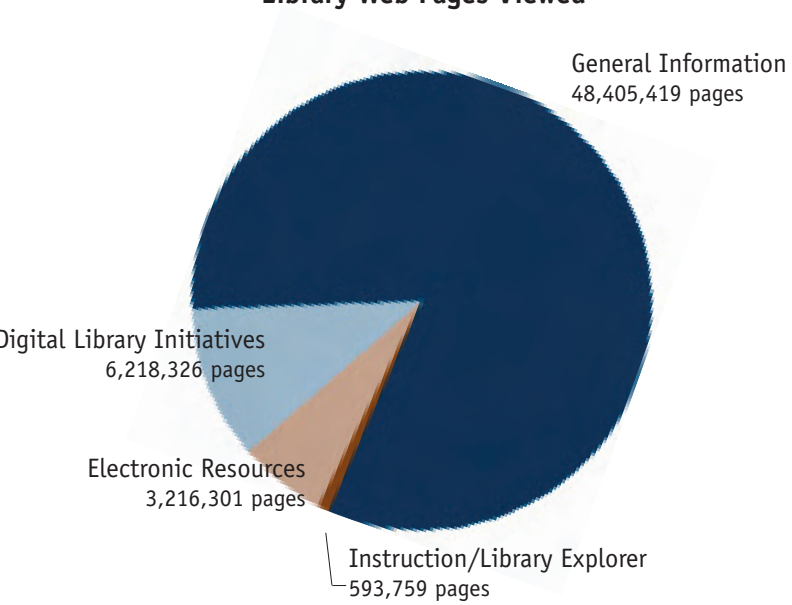
A new online reserve request form allows instructors to communicate their requests more effectively to reserve staff. During peak times, Reserve Services staff can make materials that are on the shelf available within four working hours of having received the request.

The Main Library Interlibrary Loan department has new document scanning software that can send and receive scanned articles among libraries with compatible software. This will make the delivery of articles to library users even faster.

InfoHawk, the online catalog, now offers a New Title Search as part of the Advanced Search feature. There is also an Email Alert feature which allows you to select a search and repeat it over time with the results to be sent to you by e-mail.

Another new InfoHawk feature users may notice is the inclusion of cover art in the catalog. Currently over 1,000 journal images from Science Direct have been added, with additional images to be added over time.

**Library Web Pages Viewed**




Digital initiatives includes Bailiwick, SDRC, ETD, InPress, CONTENTDM, and Iowa Heritage servers; Electronic resources include e-reserves, pagerunner, gateway, netforms, and tango servers. Statistics do not include all use of licensed and unlicensed information resources.

# *Collections*

## DIGITAL INITIATIVES

A Digital Library Services unit was created this year with the hiring of Paul Soderdahl as the digital initiatives coordinator. In partnership with University Information Technology Services, the department will facilitate the creation, use, and preservation of digital content by offering a wide array of resources and services to faculty, academic departments, centers and institutes, and librarians in support of teaching, learning, research, scholarship, and creative activities.

The Iowa Heritage Digital Collections initiative, which is coordinated by the Libraries, had over 2,439 records on the website by the end of June. This project is a collaboration of libraries, museums, and historical societies in Iowa. Collections include videos, newspaper clippings, maps, photographs, posters, manuscripts, and sheet music (iowaheritage.org). As participants in the project, Libraries' Map Collection staff began digitizing old Iowa county land ownership atlases while Music Library staff scanned sheet music.

## NEW MATERIALS

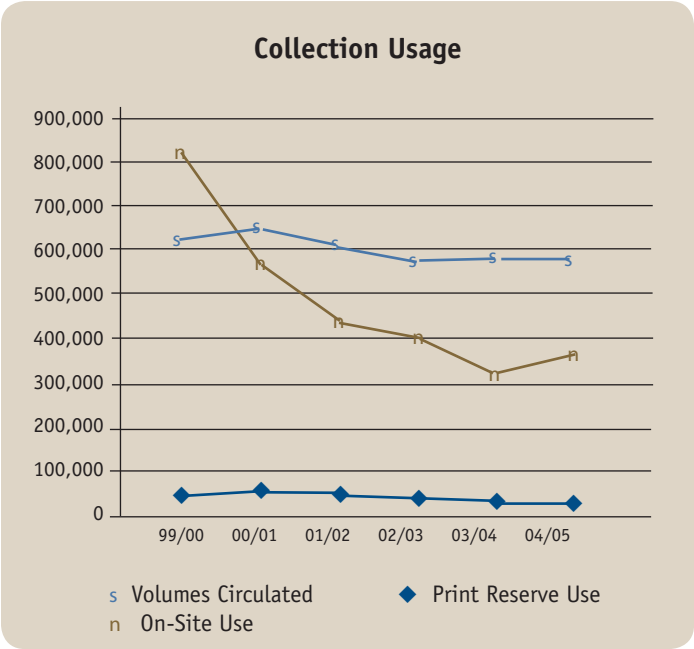
The Special Collections Department acquired a major collection of science fiction materials. The Horvat Collection of Science Fiction Fanzines, assembled by Martin M. (Mike) Horvat of Stayton, Oregon, includes substantial runs of all major and many minor fanzines from the 1960s to the 1990s.

The Noun-Smith Iowa Women's Archives acquired the Iowa Byington Reed Diaries - diaries of an Iowa City woman dating from 1870s-1930s, and the McGill Family Papers - a Muscatine family that included Pearl McGill, a pearl button worker who became a labor organizer in the 1910s.

A notable addition to Hardin Library's John Martin Rare Book Room is Gaspar Schott's 1697 *Physica curiosa*, a survey of monsters, demons, extra-terrestrial beings and other "physical curiosities." This edition includes scores of fascinating illustrations, many of which had already appeared in earlier works and would continue to turn up in subsequent publications.

## PRESERVATION

Staff from the art, chemistry, government documents, maps, and music units were trained to provide basic preservation treatment for items in their collections. This collective effort has doubled the number of items treated this year to over 10,500.




NEW ELECTRONIC RESOURCES

- PsycARTICLES - Database for psychology and behavioral science journals produced by the American Psychological Association.
- Naxos Music Library - Includes the complete Naxos, Marco Polo and Da Capo catalogues of over 75,000 tracks, including classical music, historical recordings, jazz, world, folk and Chinese music.
- The Times Digital Archive, 1785-1985 - Complete digital edition of *The Times* (London). The entire newspaper is captured, with all articles, advertisements and illustrations/photos divided into categories to facilitate searching.
- The Index Islamicus database - Indexes literature on Islam, the Middle East and the Muslim world.
- InfoPOEMS and InfoRetriever - Allows health care providers to quickly access information related to patient care and management by providing practice guidelines summaries, clinical decision rules, diagnostic test calculators, and other quick look-up clinical information.
- Columbia Gazetteer of the world online - Database of names, descriptions, and characteristics of over 165,000 places in the world.
- North American Indian database - Biographical information on indigenous peoples from all areas of North America, covering 1677 to the present.

# *Outreach*

Staff from Reference and Library Instruction, Special Collections, and the Iowa Women's Archives participated in National History Day activities, introducing 6th-12th grade students to library collections and resources on the topic of "Communication in History—the Key to Understanding."

Librarians from the Hardin Library for the Health Sciences traveled to 19 public health agencies around the state to teach hands-on computer classes on the Iowa Public Health Information website, which is hosted at the UI Libraries.

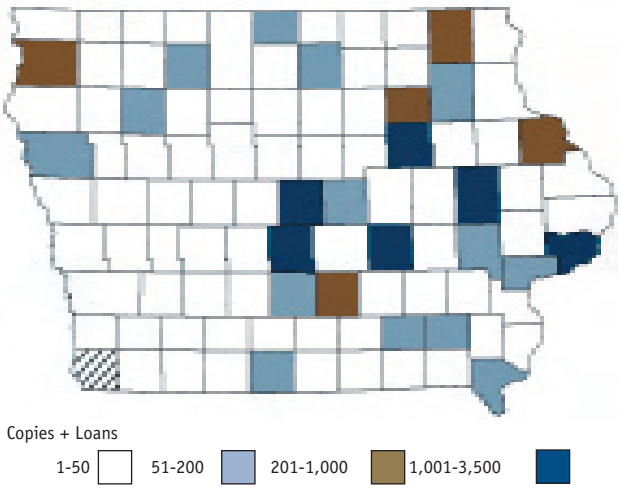
Government Documents librarians provided training for school librarians/media specialists from 19 Iowa counties in using government information most useful for K-12 students and teachers.

Circulation Services issued 1,042 community borrower permits to Iowa residents.

INTERLIBRARY LOAN

- The Libraries borrowed 27,038 items for students, faculty, and staff; 57,018 items were loaned to other institutions.
- Over 10,000 photocopied articles were delivered electronically.
- Almost 15,900 books and photocopied articles were provided to academic, public and special libraries in 98 of the 99 counties in Iowa (see map).

**Filled Loans and Copies to Iowa Libraries**



## Gifts

*This was the best year yet for gifts to the Libraries.*

General Funds & Restricted Gifts..... $237,141 (12%)
Gifts-in-Kind ..... $399,286 (20%)
Estate Gifts..... $1,342,301 (68%)
**Total..... $1,978,728**

Income from the final estate gift in 2004 from Robert A. Olson underwrites a new fund in the Special Collections Department. The Robert A. and Ruth B. Olson Graduate Fellowship will support two graduate students and provide on-the-job training for students who are interested in special collections librarianship, as well as provide additional help for Special Collections.

The Dr. Homer L. and Mary K. Calkin Special Collections Fund enabled the Special Collections Department to hire two student assistants each semester to help with organization of the Homer Calkin Papers and to develop captions for a major Walt Whitman exhibition planned for November 2005.

## Grants

NEW THIS YEAR

*MUJERES LATINAS: PRESERVING THE HISTORY OF IOWA LATINAS AND THEIR FAMILIES* ORAL HISTORY PROJECT
State Historical Society of Iowa, REAP/Historical Resource Development Program, $25,682

REDPATH CHAUTAUQUA COLLECTION DIGITIZATION AND PRESERVATION PROJECT
State Historical Society, Inc., $24,100

*IOWA IN GHANA: MICHAEL WARREN AND THE BONO-TAKYIMAN* TRAVELING EXHIBIT
Humanities Iowa, $10,285

*EXPERIMENTAL STUDIES IN THE SOCIAL CLIMATES OF GROUPS, PARTS ONE AND TWO* FILM RESTORATION
National Film Preservation Foundation, $4,760

LIBRARIES' RECRUITMENT VIDEO
UI Committee on Diversity, $2,000

*MUJERES LATINAS: PRESERVING THE HISTORY OF IOWA LATINAS AND THEIR FAMILIES* ORAL HISTORY PROJECT
UI Year of the Arts and Humanities, $2,000

## Staff

Six professional positions and twelve Merit staff positions were filled this year. With so many retirements in recent years, 50% of our librarians on staff have begun work with us since 2000, providing a burst of new ideas and additional perspectives.

A newly established Diversity Committee began work in September seeking ways to further diversify our staff and to develop and promote programs and other activities to expand awareness of diversity issues among our staff. The Committee is currently involved in a number of recruitment efforts.

*For staff recognitions, awards, honors, and service visit: www.lib.uiowa.edu/news/staffachieve*

## Facilities

This past year, the Main Library acquired over 400 new chairs for student and faculty study areas; installed new carpet on the first floor; and completed the removal of the remaining outdated card catalogs.

The Chemistry Library relocated to the Main Library building while the Chemistry Building undergoes renovation.

With equipment provided by the College of Engineering, the Lichtenberger Engineering Library now has a classroom with 12 student workstations, an instructor station, and a projector system.

The Psychology Library created a new casual seating area for students.

## Events

Former Washington Post columnist Bob Levey gave "An Insider's View of Washington, D.C." at the Annual Friends Event in March.

Hardin Library celebrated its 30th anniversary in October with exhibits, tours of the library and demonstrations.

The Libraries helped plan and sponsor *Information and Health at Iowa: Breaking Boundaries and Building Bridges*, a two-day conference celebrating the diverse and growing field of health informatics.

The Libraries sponsored *Dick Tracy Herky* for the "Herky on Parade" summer and fall community event.

# *Statistics*

## SERVICES

| | |
|---|---|
| Reference Transactions | 91,004 |
| Instructional Sessions | 571 |
| Instructional Participants | 14,978 |
| Catalog Searches | 2,107,192 |
| Gatecounts | 1,746,767 |

## COLLECTIONS

| | |
|---|---|
| Volumes Held | 3,788,331 |
| Serials | 40,166 |
| Audio-Visual Materials | 33,283 |
| Maps | 415,242 |
| Government Documents | 665,618 |
| Manuscripts (linear feet) | 15,778 |
| Microforms & Computer Files | 5,464,275 |
| Electronic Journals | 36,090 |

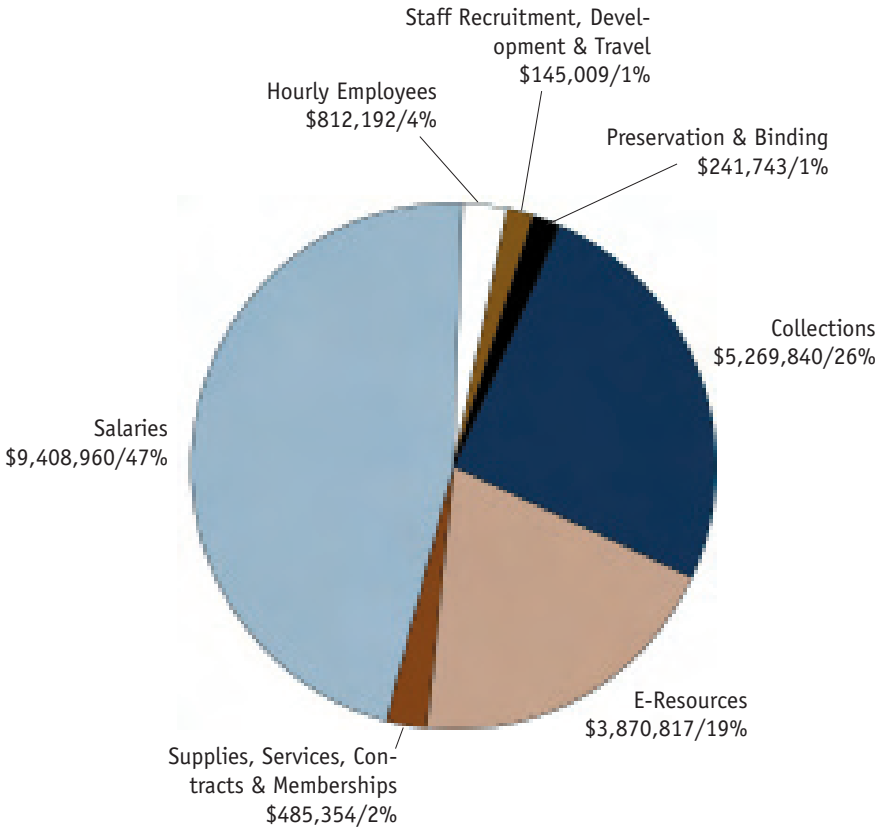
## STAFF (FTE)

| | |
|---|---|
| Professional & Scientific | 73 |
| Merit | 107 |
| Graduate Assistants | 11.5 |
| Students | 65 |

*Statistics from July 1, 2004 through June 30, 2005. Law Library data is not included as it is separately administered by the College of Law. UI Foundation data is for the 2004 calendar year.*

**Libraries' Budget**

Total operating expenses: $20,233,915





The University of Iowa Libraries
Administration Offices
100 Main Library
Iowa City IA 52242-1420
(319) 335-5867



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