Collaboration as a Means of Developing Better Online Tutorials

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Objectives
The library system established a task force to investigate Jing, Panopto, Camtasia and Captivate and to create best practices and guidelines for tutorial creation, as well as training materials for other library staff. Now that the materials have been created, we wanted to know how they can be improved.

Methods
A survey was distributed to collect information on staff opinions of the best practices and guidelines materials. In addition, a staff member with little tutorial creation experience reviewed existing materials.

Results
Charts with survey responses.

Future Plans
- Redesign existing training materials
- Update tutorial software comparison chart
- Develop a form or shared LibGuide for easier tutorial sharing
- Offer additional staff training session
- Work with IT staff to address accessibility and training needs

Related presentations:

*The survey was taken by 14 library staff members. There were 161 library employees at the time of the survey with ~30 official liaisons.