Reference Services at the Point of Need: A Pilot Project of Providing Librarian Office Hours

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Among hundreds of subject guides developed at the University of Iowa Libraries, the Pharmacy subject guide has been consistently ranked as the most popular. This guide’s Google analytics data showed most traffic came from the website of the Pharmacy Practice Laboratory course, where the librarian works closely with faculty on curriculum planning and teaching drug information and literature searching.

In Spring 2013, the Pharmacy subject guide was added onto the quick navigation menu on the College of Pharmacy website, which is expected to soon become one of the top traffic sources.