Regrets
of Data Management in the Nonprofit Sector

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“This is where we get crazy. This is nuts. We actually—we don't have a database... I shouldn't say that. We have probably seven databases.... All of them have different information. It took us three to four months to even figure out who had what databases.”

– Volunteer Coordinator at a Human Services Nonprofit
Regret #1

The never-ending search for greener pastures…
Regret #2

“Silo”-ing data
Regret #3

Over-reliance on the Superhero IT Volunteer
Regret #4

Letting the data collection get in the way of client relationships
Philanthropic Informatics

- It isn’t you; it’s the technology.
- These are important problems and there are researchers in the field of human-computer interaction who are working to help!

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