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Collaboration as a Means of Developing Better Online Tutorials

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Objectives
The library system established a task force to investigate Jing, Panopto, Camtasia and Captivate and to create best practices and guidelines for tutorial creation, as well as training materials for other library staff. Now that the materials have been created, we wanted to know how they can be improved.

Future Plans
• Redesign existing training materials
• Update tutorial software comparison chart
• Develop a form or shared LibGuide for easier tutorial sharing
• Offer additional staff training session
• Work with IT staff to address accessibility and training needs

Methods
A survey was distributed to collect information on staff opinions of the best practices and guidelines materials. In addition, a staff member with little tutorial creation experience reviewed existing materials.

Results
Charts with survey responses.

Results of survey questions:

- Are you aware that there is training documentation on developing tutorials located on the HAL site?
- Did you find the tutorial materials easy to access and use?
- Are you willing to add information about tutorials you have created to the document on the HAL tutorials site?
- Do you feel it is worthwhile to work toward improving training materials or sharing of existing tutorials among UI Library staff?

Short Answer Survey Questions with Summarized Responses
- Please share any ideas you have about how to improve training materials or sharing of existing tutorials among UI Library staff.
- Dedicated YouTube channel for UI Libraries tutorials
- Feedback from Staff Member with Little Tutorial Creation Experience
- Having a chart with the strengths and weaknesses of the different software programs was very helpful
- Lineup is not as hard to use as previously anticipated

Related presentations:

*The survey was taken by 24 library staff members. There were 161 library employees at the time of the survey with ~30 official liaisons.*