SHHH: An Evidence-Based Bibliography for Keeping Hospitals Quiet

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The Problem

- The process for improving quality of care started with a campaign to promote staff awareness of patient satisfaction and noise and evolved into the HUSH initiative to improve noise levels on patient units.

- One of the publicly reported questions that impacts CMS reimbursement (Center for Medicaid and Medicare Services) is about hospital quietness.

The Project

- Librarian compiled results from literature search using a subject guide, organized by key themes.

Outcomes

- Improved librarian awareness of how to best format and disseminate research summary for nursing leaders and staff.

- Strengthened partnerships between librarians and nursing leaders and staff, with continued opportunities for growth.