3-15-2007

Mapping The University of Iowa Libraries

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Abstract: The University of Iowa Libraries has a Main Library (NUI), Hardin Library for the Health Sciences (HL8), and 10 branch libraries. ILLiad has streamlined and simplified the process for how all of these libraries communicate with one another. The Email routing function in lending and the Site field in borrowing are two simple features in ILLiad used to handle a complex environment.

LENDING PROCEDURES

1. Main Library prints out request
2. Main Library manually looks up and hand writes call number and location
3. Main Library sorts requests by branch library location
4. Main Library scans each request to branch library
5. Branch library responds via Ariel

New:
Main Library uses Z39.50 for automatic look-up and population of call number and location fields

BORROWING PROCEDURES

Old:
1. Patron notified book available at Main Library
2. Patron asks book to be sent to Art Library
3. Main Library sends email notifying book will be available for pick-up at the Art Library because the patron has already chosen the Art Library as their Pick-up Library when they registered.
4. Patron picks up book at the Art Library

New:
1. Patron notified book available at Main Library
2. Patron asks book to be sent to Art Library
3. Main Library responds to email
4. Patron picks up book at Art Library